



ENTRUST

**PRODUCT
DISCONTINUATION
ANNOUNCEMENT
ID WORKS & IDCENTRE**

Product Discontinuation Announcement

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|----------------|---|
| To | Sales and Distribution Channels |
| From | Instant ID Issuance Product Marketing |
| Date | February 12, 2021 |
| Subject | Discontinuation Notice for ID Works/IDCentre |

Announcement

Effective March 31st 2021, the following software solutions are no longer available for ordering

| Part Numbers | Description |
|--------------|--|
| 571897-006 | ID Works Enterprise v6.5 |
| 571897-007 | ID Works Enterprise Production v6.5 |
| 571897-008 | ID Works Enterprise Designer v6.5 |
| 571897-003 | ID Works Standard v6.5 |
| 571897-004 | ID Works Standard Production v6.5 |
| 571897-005 | ID Works Standard Designer v6.5 |
| 571897-002 | ID Works Basic v6.5 |
| 571897-001 | ID Works Intro v6.5 |
| 571897-018 | ID Works SDK v6.5 |
| 571897-020 | ID Works Capture Server v6.5 (50 Licenses) |
| 571897-019 | ID Works Print Server v6.5 (50 Licenses) |
| 571920-006 | IDCentre Gold v6.5 |
| 571920-007 | IDCentre Gold Production v6.5 |
| 571920-008 | IDCentre Gold Designer v6.5 |
| 571920-003 | IDCentre Silver v6.5 |
| 571920-004 | IDCentre Silver Production v6.5 |
| 571920-005 | IDCentre Silver Designer v6.5 |
| 571920-002 | IDCentre Bronze v6.5 |
| 571920-001 | IDCentre Lite v6.5 |

Key Dates

- End-of-Sale – 3/31/2021
- End of Support – 3/31/2022

Key Product Information

Entrust will continue to provide support for ID Works/IDCentre until March 31st, 2022.

- Service contracts will continue to be offered/renewed with all contracts terminating at end-of-support date of March 31st, 2022
- For non-contract customers, support services will be available at the standard hourly rates until March 31st 2022

Key Replacement Product Options

Entrust has products that have replaced ID Works/IDCentre, including Entrust Adaptive Issuance Instant ID and Entrust Adaptive Issuance Instant ID as a Service (our Cloud solution). Below are the benefits for clients and partners to migrate from ID Works/ID Centre to Instant ID.

What are the benefits of Instant ID?

Frictionless



- ✓ Easy to install and update – no dongles!
- ✓ Intuitive Administration
 - Quick Start Wizard
 - Browser-based, drag-and-drop design
 - Pre-built read/write Smart Card compatibility
 - Dynamic/custom workflows & designs

Scalable Solution



- ✓ From 1 user → 200+ concurrent users, we'll grow with you!
- ✓ Distributed, mobile enrollment & printing
- ✓ Not bound by wires/cords

Future-Proof



- ✓ Network based
- ✓ Card agnostic
- ✓ Transformational Roadmap:
 - Cloud Issuance
 - Mobile Credentials

Instant ID Summary: Features & Benefits

- › **Easy-to-Use:** Browser-based operation lets you use Instant ID software anytime, anywhere — no internet connection is required.
- › **Configurable:** Create intuitive, drag-and-drop designs and workflows to meet your specific needs. Operators work independently with established templates and process flows. Create unique user profiles to enhance the security of your program and give the right access to the right people.
- › **Out-of-the-Box Integration:** Get up and running quickly. Instant ID software easily integrates with your existing database or ERP system, Active Directory, or any system that offers SOAP and RESTful Web Services.
- › **Easy to Deploy:** Install and license on a single server, then remotely deploy and manage users and data.
- › **Enhanced Features:** Pre-built smart card configurations are easy to set-up.
- › **Complete Solution:** Instant ID software is engineered to work as part of an integrated system with Datacard printers, supplies and support. *Third-party printers are also supported.*
- › **Technical Integrations:** Instant ID has integration capabilities with PAC providers like Lenel and Nedap

Why move from ID Works/ID Centre to Instant ID?

Instant ID

- ✓ **Modern Issuance Platform**
 - ✓ Intuitive, Browser-Based, Drag & Drop Interface
 - ✓ Mobile Enrollment & Print Anywhere
 - ✓ Scalable
- ✓ **Support for Next Generation Printers**
 - ✓ No Print Drivers Needed
 - ✓ Hi-Res 600+ DPI Printers
 - ✓ Sigma Printer Support (incl TIM)
 - ✓ Security of Personal Information
 - ✓ Multiple 3rd Party & Internal Scans every release
 - ✓ Active Iterative Releases – Includes Partner Feedback
 - ✓ Technical Partner Back End Integrations such as Lenel and Nedap
 - ✓ Support for current and next gen capture devices

ID Works/ID Centre

- X Outdated field-based interface
- X Limited Smart Card support via SDK scripting
- X Printer Driver Updates
 - X Anything from Driver v8.0 & above does not support legacy printer plug-ins
- X No Support for Sigma & CR805 printers
- X No Product Roadmap - **last updated in 2007** (v6.5)
- X OS Compatibility – Windows 2010 works mostly
 - X Have not vetted/tested all db support
 - X Db's upgrade constantly, we will not update the software for this
 - X If issues are found, we will not support it
- X Licensed dongle driver does not work with the product - **this will not be fixed**
 - X We have a driver workaround, replacement
- X Was bundled w/CD800
 - X Non-licensed version was provided via download