



ColorID's Fargo Printer Tune Up Program

TOLL FREE - 888.682.6567



Fargo Printer Tune Up Program

This Printer Tune Up Program offered by ColorID will restore the operation of your Fargo Persona, Direct to Card or HDP Series card printer and make it perform better for your next busy enrollment season.

We have a staff of Fargo ASP factory-trained technicians that will inspect, calibrate, clean and test your Fargo printer. This helps ensure that your printer will be operating at maximum efficiency when you need it most.

Services Include*	Persona	DTC	HDP
Perform Internal and External Visual Inspection for Defects	√	√	√
Update Firmware to Latest Released Version	√	√	√
Inspect All Belts & Pulleys and Replace as Needed	√	√	√
Calibrate Print Head Offsets	√	√	√
Calibrate Print/Transfer Registration	√	√	√
Adjust Color Settings as Needed	√	√	√
Clean, Calibrate and Test Sensors	√	√	√
Clean Feed, Drive and Platen Rollers	√	√	√
Replace Feed or Drive Rollers if Needed	√	√	√
Calibrate Flipper Unit if Equipped	√	√	√
Lubricate Recommended Points	√	√	√
Calibrate Lamination Sensors	n/a	√	√
Test All Functions and Options	√	√	√
Perform Endurance Test	√	√	√
Clean Exterior of Printer	√	√	√
Provide Card Quality Proof and Service Detail	√	√	√
5 Business Day Turnaround**	√	√	√
Return UPS Ground Shipping**	√	√	√
90 Day Service Warranty on Work Performed and Parts Replaced	√	√	√

* Additional parts and labor charges may be required for broken or defective parts not covered in this printer tune up program. Parts replacement service is available on non legacy model printers only.

** Typical Turnaround Time. Expedited service and return shipping available for an additional charge. Return UPS Ground Shipping available in the Continental United States Only. To ensure printer damage does not occur during shipping, printers must be shipped using the original factory boxes. Boxes available for purchase.